I, JEFFREY W. BULLOC, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"INTRADO INFORMATION SYSTEMS HOLDINGS, INC.", A DELAWARE CORPORATION,

WITH AND INTO "INTRADO INC." UNDER THE NAME OF "WEST SAFETY SERVICES, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE ON THE FIRST DAY OF APRIL, A.D. 2016, AT 12:54 O’CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

[Signature]

Jeffrey W. Bullock, Secretary of State

You may verify this certificate online at corp.delaware.gov/authver.shtml
STATE OF DELAWARE

CERTIFICATE OF MERGER

MERGING

INTRADO INFORMATION SYSTEMS HOLDINGS, INC.  
(A DOMESTIC CORPORATION)

INTO

INTRADO INC.  
(A DOMESTIC CORPORATION)

Pursuant to Title 8, Sections 251 of the Delaware General Corporation Law, the undersigned corporation executed the following Certificate of Merger:

FIRST: The name, form of legal entity and state of incorporation or formation of each of the constituent companies is:

<table>
<thead>
<tr>
<th>NAME</th>
<th>ENTITY FORM</th>
<th>STATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrado Information Systems Holdings, Inc.</td>
<td>Corporation</td>
<td>Delaware</td>
</tr>
<tr>
<td>Intrado Inc.</td>
<td>Corporation</td>
<td>Delaware</td>
</tr>
</tbody>
</table>

SECOND: The Agreement and Plan of Merger among Intrado Information Systems Holdings, Inc., Intrado Inc., and West Corporation, dated as of March 22, 2016 (the "Merger Agreement"), has been approved, adopted, executed and acknowledged by each of the constituent companies in accordance with Section 251 of the Delaware General Corporation Law, as applicable.

THIRD: Intrado Inc. shall be the surviving corporation (the "Surviving Corporation") and, upon consummation of the Merger, as defined below, the Surviving Corporation shall change its name to West Safety Services, Inc.

FOURTH: The Amended and Restated Certificate of Incorporation of the Surviving Corporation, immediately prior to the effective date of the merger of Intrado Systems Holdings, Inc. into Intrado Inc. (the "Merger") is hereby amended so as to read in its entirety as set forth on Exhibit A hereto, until thereafter duly amended in accordance with its terms and the Delaware General Corporation Law.

FIFTH: The executed Merger Agreement is on file at 11808 Miracle Hills Drive, Omaha, Nebraska 68154, the place of business of the Surviving Corporation.
SIXTH: A copy of the Merger Agreement will be furnished by the Surviving Corporation on request, without cost, to any stockholder of any constituent corporation or any member of any constituent limited liability company.

SEVENTH: The Merger shall become effective on April 1, 2016 at 12:01 a.m.

* * *
IN WITNESS WHEREOF, the Surviving Corporation has caused this certificate to be signed by an authorized officer as of the 24th day of March 2016.

INTRADO INC.

By: [Signature]
Name: David C. Mussman
Title: Secretary
Exhibit A

Amended and Restated Certificate of Incorporation
RESTATED CERTIFICATE OF INCORPORATION
OF WEST SAFETY SERVICES, INC.
   a Delaware
corporation

ARTICLE
   I

The name of this corporation is West Safety Services, Inc.

ARTICLE
   II

The address of this corporation's registered office in the State of Delaware is 2711
Centerville Road, Suite 400, City of Wilmington, County of New Castle, 19808. The
name of its registered agent at such address is Corporation Service Company.

ARTICLE
   III

The purpose of this corporation is to engage in any lawful act or activity for which a
corporation may now or hereafter be organized under the Delaware General Corporation
Law.

ARTICLE
   IV

1. Classes of Stock. This corporation is authorized to issue two classes of stock,
denominated Common Stock and Preferred Stock. The Common Stock shall have a par value
of $0.001 per share and the Preferred Stock shall have a par value of $0.001 per share. The
total number of shares of Common Stock which the Corporation is authorized to issue is Fifty
Million (50,000,000), and the total number of shares of Preferred Stock which the Corporation
is authorized to issue is Fifteen Million (15,000,000), which shares of Preferred Stock shall be
undesignated as to series.

2. Issuance of Preferred Stock. The Preferred Stock may be issued from time to time
in one or more series. The Board of Directors is hereby authorized by filing one or more
certificates pursuant to the Delaware General Corporation Law (each, a "Preferred Stock
Designation"), to fix or alter from time to time the designation, powers, preferences and rights of
each such series of Preferred Stock and the qualifications, limitations or restrictions thereof,
including without limitation the dividend rights, dividend rate, conversion rights, voting rights,
rights and terms of redemption (including sinking fund provisions), redemption price or prices,
and the liquidation preferences of any wholly unissued series of Preferred Stock, and to establish
from time to time the number of shares constituting any such series and the designation thereof,
or any of them; and to increase or decrease the number at shares of any series subsequent to the
issuance of shares of this series, but not below the number of shares of such series then outstanding. In case the number of shares of any series shall be decreased in accordance with the foregoing sentence, the shares constituting such decrease shall resume the status that they had prior to the adoption of the resolution originally fixing the number of shares of such series.

3. Rights, Preferences, Privileges and Restrictions of Common Stock.

   (a) Dividend Rights. Subject to the prior or equal rights of holders of all classes of stock at the time outstanding having prior or equal rights as to dividends the holders of the Common Stock shall be entitled to receive, when and as declared by the Board of Directors, out of any assets of the corporation legally available therefore, such dividends as may be declared from time to time by the Board of Directors.

   (b) Redemption. The Common Stock is not redeemable upon demand of any holder thereof or upon demand of this corporation.

   (c) Voting Rights. The holder of each share of Common Stock shall have the right to one vote, and shall be entitled to notice of any stockholders' meeting in accordance with the Bylaws of this corporation, and shall be entitled to vote upon such matters and in such manner as may be provided by law.

ARTICLE V

1. Exculpation. A director of the corporation shall not be personally liable to the corporation or its stockholders for monetary damages for breach of fiduciary duty as a director, except for liability (i) for My breach of the director's duty of loyalty to the corporation or its stockholders, (ii) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law, (iii) under Section 174 of the Delaware General Corporation Law or (iv) for any transaction from which the director derived any improper personal benefit. If the Delaware General Corporation Law is hereafter amended to further reduce or to authorize, with the approval of the corporation's stockholders, further reductions in the liability of the corporation's directors for breach of judiciary duty, then a director of the corporation shall not be liable for any such breach to the fullest extent permitted by the Delaware General Corporation Laws as so amended.

2. Indemnification. To the extent permitted by applicable law, this corporation is also authorized to provide indemnification of (and advancement of expenses to) such agents (and any other persons to which Delaware law permits this corporation to provide indemnification) through bylaw provisions, agreements with such agents or other persons, vote of stockholders or disinterested directors or otherwise, in excess of the indemnification and advancement otherwise permitted by Section 145 of the Delaware General Corporation Law, subject only to limits created by applicable Delaware law (statutory or non-statutory), 1 with respect to actions for breach of duty to the corporation, its stockholders, and others.

3. Effect of Repeal or Modification. Any repeal or modification of any of the foregoing provisions of this Article V shall be prospective and shall not adversely affect any
right or protection of a director, officer, agent or other person existing at the time of or increase the liability of any director of the corporation with respect to any acts or omissions of such director occurring prior to, such repeal or modification.

ARTICLE VI

The number of directorships shall be as set forth in the bylaws of the corporation from time to time in accordance with Section 141, Delaware be less than three (3) nor more than nine (9). The directors shall be qualified in accordance with the Bylaws. The term of office of the directors shall be set forth in the bylaws of the corporation from time to time.

ARTICLE VII

No holder of shares of stock of the corporation shall have any preemptive or other right, except as such rights are expressly provided by contract, to purchase or subscribe for or receive any shares of any class, or series thereof of stock of the corporation, whether now or hereafter authorized, or any warrants, options, bonds, debenture or other securities convertible into, exchangeable for or carrying any right to purchase any share of any class, or series thereof, of stock; but such additional shares of stock and such warrants, options, bonds, debentures or other securities convertible into, exchangeable for or carrying any right to purchase any shares of any class, or series thereof, of stock may be issued or disposed of by the Board of Directors to such persons, and on such terms and for such lawful consideration as in its discretion it shall deem advisable or as the corporation shall have by contract agreed.

ARTICLE VIII

The corporation is to have a perpetual existence.

ARTICLE IX

The corporation reserves the right to repeal, alter, amend or rescind any provision contained in this Amended and Restated Certificate of Incorporation and/or any provision contained in any amendment to or restatement of this Amended and Restated Certificate of Incorporation, in the manner now or hereafter prescribed by statute, and all rights conferred on stockholders herein are granted subject to this reservation.

ARTICLE X

The Board of Directors may from time to time make, amend, supplement or repeal the Bylaws by the requisite affirmative vote of Directors: as set forth in the Bylaws, provided, however, that the stockholder may change or repeal any bylaw adopted by the Board of Directors by the requisite affirmative vote of stockholders as set forth in the Bylaws; and, provided further, that no amendment or supplement to the Bylaws adopted by the Board of Directors shall vary or conflict with any amendment or supplement thus adopted by the stockholders.
ARTICLE XI

No action shall be taken by the stockholders of the corporation except at an annual or special meeting of stockholders called in accordance with the Bylaws, and no action shall be taken by the stockholders by written consent.

ARTICLE XII

Advance notice of stockholder nominations for the election of directors and of business to be brought by stockholders before any meeting of the stockholders of the corporation shall be given in the manner provided in the Bylaws of the corporation."