

Telephone Number Manager®



TELECOM SERVICES

West's Telephone Number Manager® (TNM) lets you control the routing and management of your call traffic with an easy-to-use web-based interface. Whether you want to selectively prioritize your calls, schedule call routing according to specified parameters, or make immediate changes in the way that your calls are handled, the TNM has got you covered.

Advanced Features

Originating Line Information (OLI) – TNM users can block calls, set call priority and determine equipment type or special facilities

Call Simulator – allows users to simulate call scenarios in a test environment before releasing the call configurations on a live network

Increased routing accuracy using JIP or post-dip LRN

White-label interface available

Reporting and analytics – granular traffic reports are at your fingertips in the TNM

The TNM is a powerful routing engine that puts leading-edge routing and telephone number management capabilities in your hands. Contact our team today to learn how West can put the TNM to work for you. telecomsales@west.com

Flexible Call Routing

Time-of-Day/Day-of-Week

Holidays

Follow-the-sun

Load Balancing

OCN Routing

Emergency or Disaster Routing

Customizable routing

The West Difference

- Easy to implement, customer controlled solutions.
- Straight forward rate structures.
- The world's largest conference and collaborations service provider run on West's toll free platform.

Used by 85 of the Fortune 100 companies, West offers proven and trustworthy solutions.

we connect. we deliver.

