Intrado End User Terms

Intrado Life & Safety, Inc. is the provider of emergency routing services, software licenses, and/or support and maintenance services to the end customer ("End User") purchasing through an Intrado-approved reseller. Intrado’s products and services are subject to the following terms. The End User’s purchase and use of Intrado’s products and services constitute acceptance of these terms.

1. Product and Service Descriptions

The following product and service descriptions at www.intrado.com/legal-privacy/terms/enterprise will apply, as applicable to the Intrado product or service purchased by the End User, and are incorporated into this Agreement. These may be updated from time to time:

- Emergency Routing Service (ERS) for USA Service Guide
- Emergency Routing Service (ERS) for Canada Service Guide
- Desk Alert Data Sheet
- Phone Discovery Manager Data Sheet
- Emergency Gateway Data Sheet
- Technical Support, License, Maintenance, and Implementation Service Guide
  - Emergency Gateway Maintenance Plus Service Addendum

2. Limitation of Liability

NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, EXEMPLARY, SPECIAL, PUNITIVE, CONSEQUENTIAL, OR INCIDENTAL DAMAGES OR LOSS OF GOODWILL, DATA, OR PROFITS, OR COST OF COVER. THE TOTAL LIABILITY OF INTRADO FOR ANY REASON WILL BE LIMITED TO THE AMOUNT PAID BY END USER UNDER THE RELEVANT ORDER IN THE SIX MONTHS PRIOR TO THE CLAIM. THESE LIMITS ON LIABILITY APPLY WHETHER THE CLAIM ARISES OUT OF BREACH OF WARRANTY, CONTRACT, TORT, OR STRICT LIABILITY, AND EVEN IF THE DAMAGES ARE POSSIBLE OR FORESEEABLE.